OpenJournal 6



Brief Research Report

Identifying Resource Needs and Experiences of the Lesbian, Gay, Bisexual, Transgender, Queer, and Questioning+ Community during the Coronavirus Disease-2019 Pandemic

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Article information

Received: January 11th, 2022; Accepted: January 24th, 2022; Published: January 29th, 2022

Cite this article

Cooper H, Reif S, Wilson E. Identifying resource needs and experiences of the lesbian, gay, bisexual, transgender, queer, and questioning+ community during the coronavirus disease-2019 pandemic. HIV/AIDS Res Treat Open J. 2022; 8(1): 4-11. doi: 10.17140/HARTOJ-8-136

ABSTRACT

Introduction

Lesbian, gay, bisexual, transgender, queer, and questioning+ (LGBTQ+) people have historically faced disproportionate economic and health-related challenges, which have likely been further exacerbated by coronavirus disease-2019 (COVID-19). To provide support and equitable resources for this community, it is critical to identify resource needs and challenges and understand the experiences of this community during the COVID-19 pandemic.

Materials and Methods

We administered an online survey to examine the experiences and needs of minority LGBTQ+ people, ages 18-35, who resided in an Ending the Human Immunodeficiency Virus (HIV) Epidemic (EHE) metropolitan jurisdiction in the Southeastern United States (U.S.).

Results

Since the onset of COVID-19, the majority of survey respondents reported increases in mental health symptomology and substance use, and decreases in economic stability, food security, and medical care access.

Conclusion

The findings support the need for extended reach of substance use and mental health-related services, linkage to medical/sexual healthcare, and financial assistance.

Keywords

LGBTQ; COVID-19; Sexual and gender minority; Substance use; Mental health.

INTRODUCTION

Coronavirus disease-2019 (COVID-19) continues to pose health- and economic-related challenges for communities, with certain communities being especially vulnerable to these disparities. The lesbian, gay, bisexual, transgender, queer, and questioning+ (LGBTQ+) community has historically experienced greater disparities and inequities related to the social determinants of health including economic stability such as high rates of poverty and unemployment; healthcare access and quality including limited access to health insurance and culturally affirming providers; and social and community factors such as societal stigma and discrimination as well as anti-LGBTQ+ policies. LGBTQ+ people also experience

high rates of mental health disorders and substance use.³ Each of these factors contribute to a greater risk of COVID-19 and related adversities in the LGBTQ+ community.⁴⁶

In the United States (U.S.) South, LGBTQ+ populations may be at an even greater risk for COVID-19 and related negative outcomes, compared to other U.S. regions, due to pervasive culturally conservative views that contribute to high-levels of stigma; a history of systemic racism, which has been associated with inadequate health care and mistrust of healthcare systems; a high prevalence of violence against LGBTQ+ people; and high-levels of poverty and other financial challenges.⁷⁻¹¹ Further, COVID-19 vaccination rates in the South are some of the lowest in the nation.

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Of the 15 states with the lowest percentage of their population fully vaccinated, 60% (n=9) are located in the South. ¹² Additionally, the Southern region also experiences a disproportionate burden of human immunodeficiency virus (HIV) due to the aforementioned inequities and disparities. ^{7,9,10,13-17} Research has shown that HIV and COVID-19 prevalence intersect, especially in the South. Of 75 U.S. counties identified as HIV/COVID-19 co-existing hotspots, 99% (n=74) were located in the South. ¹⁸

LGBTQ+ young adults may be particularly vulnerable to the negative consequences from the COVID-19 pandemic and may face additional challenges compared to older LGBTQ+ people and cisgender, heterosexual people.^{5,6,19} Researchers evaluated health disparities of sexual minorities, 18-65, and found that young sexual minorities experienced higher rates of mental health burden, increased tobacco use, and increased rates of alcohol and drug use.6 LBGTQ+ young adults may also experience lasting effects of stigma related to "coming out", family rejection, and school-victimization.^{6,19} In addition, Macapagal and colleagues described that LGBTQ+ young adults, 18-29, have lower rates of healthcare use compared to other age groups, and unmet health needs compared to cisgender, heterosexual people. LGBTQ+ people of color (POC) are at an even greater risk for COVID-19 and related disparities compared to White LGBTQ+ and cisgender, heterosexual people.⁵ A series of online surveys disseminated in the U.S. during the pandemic found indications of greater economic impact of COVID-19 among POC.5

This study sought to examine, more thoroughly, the impact of COVID-19 on the health and well-being of LGBTQ+ POC, with a focus on the particularly vulnerable population aged 18-35, in an Ending the HIV Epidemic (EHE) designated metropolitan jurisdiction in the U.S. Southeast. Current research that explores resource needs and behavioral- and wellness-related concerns in the LGBTQ+ community during COVID-19, and strategies to address these needs are limited. In addition, this study examined whether increased mental health burden, defined by selfreported increases in feelings of anxiety, depression, and stress during the pandemic compared to before the pandemic, was associated with increased alcohol and drug use. Previous research has identified a greater burden of substance use and psychiatric symptoms in the LGBTQ+ population,11 thus identifying additional risk for these concerns during COVID-19 will be particularly beneficial in developing and targeting strategies to address behavioral health needs for LGBTQ+ POC.

MATERIALS AND METHODS -

An online survey was launched and available for completion from July to September 2020 by people ages 18-35 who identified as LGBTQ+ and Black/African American and/or Latinx and resided in a large metropolitan area in the Southeastern U.S., a designated EHE metropolitan jurisdiction. Young adults, 18-35, were the only age group surveyed due to findings from previous studies that indicate young LGBTQ+ people are particularly vulnerable to the negative consequences of COVID-19.²⁰ A local program providing free services for LGBTQ+ people promoted the survey *via* the program's peer specialist's social network and through the pro-

gram's network of partner organizations including medical clinics and community-based organizations providing services for LG-BTQ+ people as well as the program's Facebook and Instagram pages. A waiver of informed consent was obtained; details of the study were presented to potential participants and the individual could decide whether they wanted to participate by clicking the link and completing the survey. Only email addresses were collected for incentive distribution; once the participant received compensation, emails were removed.

Participants were asked questions concerning their economic- and health-related experiences during COVID-19 (defined as beginning March 19th, 2020, when social distancing orders were established in the area). Specific areas explored included day-to-day conditions and basic needs; COVID-19-related experiences; and changes in social support, loneliness, access to medical care, sexual behaviors, mental health indicators (feelings of anxiety, depression, and stress), and substance use from before the COVID-19 pandemic to the time of survey. For substance use, participants were asked to self-report how frequently they had used alcohol and drugs (response categories on a Likert scale included "Daily", "A few times a week", "Once a week", "A few times a month", "Less than monthly", and "Never"). Participants were also asked if their use of alcohol and drugs had "increased", "decreased", or "stayed the same" during COVID-19. To measure anxiety and depression, participants were asked to self-report if they had experienced depression and anxiety in the last month and if their depression and anxiety had "decreased", "increased", or "stayed the same" during COVID-19. Participants were eligible to receive a \$10 gift card upon completion of the survey.

Descriptive statistics were used to provide information about participant characteristics and experiences, and bivariate analyses, using Chi Square tests, were performed to examine the associations between increased depression, anxiety, and stress during COVID-19 and increased alcohol and drug use. A thematic framework approach was used to analyze the open-ended question – "What would you say has been the most challenging aspect of this time during COVID-19?". The thematic analysis process involves identifying responses that are linked by a common theme and then categorizing the responses by the identified common themes.²¹ All study procedures were approved through the Duke Medicine Institutional Review Board (IRB).

RESULTS

Demographics

Eighty-seven participants were included in the analysis after the removal of duplicates, incomplete responses, and participants who were not living in the designated metropolitan area. Almost half (46%; n=40) of the participants identified as male, 30% (n=26) as transgender female, 9% (n=8) as gender queer, 7% (n=6) as gender non-conforming, and 7% (n=6) as transgender male. A little over half (52%; n=45) of the participants were between the ages of 27-29, and 55% (n=48) identified as Black/African American. Almost half of the participants (47%; n=41) identified as Hispanic/Latino. Ninety-four percent (n=82) of participants had completed



some college or had received a college diploma (Table 1).

Coronavirus Disease-2019

Almost half (48%) of participants received most of their information about COVID-19 through social media, with the remaining participants receiving most of their information through online news media (29%), a television (TV) news station (22%), and through friends (1%). The majority (71%) completely or somewhat trusted the information they had received about COVID-19 and 98% felt moderately or very concerned about the pandemic. Thir-

Table 1. Participant Characteristics (n=87) Characteristic and Value Frequency % **Gender Identity** Male 40 46% Female I 1% 7% Gender non-conforming, non-binary, neither male nor female 6 8 9% Genderqueer Trans female, trans woman, transfeminine 26 30% Trans male, trans man, or transmasculine 6 7% Age 33-35 3 3% 30-32 10 11% 27-29 45 52% 24-26 25 29% 21-23 4 5% Race Black/African American 48 55% White 37 43% Multiple races/Mixed race 2 2% Hispanic/Latino Origin Yes 41 47% Νo 46 53% Education 41 College diploma 47% 41 Some college 47% 5 High school diploma/equivalent 6% Sexual Identity Bisexual 7 8% Gay 43 49% Homosexual Lesbian 18% 16 10 Queer 11% 4 Same gender loving 5% Straight/Heterosexual 3 3%

ty-six people (41%) had been tested for COVID-19, with only one individual disclosing a positive test.

Basic Needs

The majority (64%) of respondents lived in their own apartment or house the month before COVID-19 measures began, and since the start of COVID-19, 93% continued living in the same place for at least part of the time since the start of COVID-19. Before COVID-19, 86% of participants were working full-time, 11% were working part-time, and 2% were unemployed. Following social dis-

Table 2. Day-to-Day & Basic Needs (n=87)		
Survey Questions and Responses	Frequency	%
Living Situation Last Month Before COVID-19		
Hotel	3	3%
Relative's or friend's apartment or house	26	30%
My apartment or house	56	64%
Shelter	2	2%
Living Situation Since the Start of COVID-19		
Hotel	2	2%
Relative's or friend's apartment or house	11	13%
My apartment or house	I	1%
Shelter	3	3%
Streets/outdoors, tent, car	2	2%
Same place as before	81	93%
Employment Status Before COVID-19		
Unemployed, looking for a job	2	2%
Working full-time from home	0	0%
Working full-time outside of home	75	86%
Working part-time outside of home	10	11%
Employment Status During COVID-19		
Laid off	9	10%
Unemployed, looking for a job	25	29%
Unemployed, not looking for a job	9	10%
Working full-time from home	2	2%
Working full-time outside of home	8	9%
Working part-time from home	21	24%
Working part-time outside of home	13	15%
Have you been able to get unemployment benefits?		
Have not attempted	13	38%
No	6	18%
Yes	15	44%
Have you experienced any of the following difficulties?	•	
Lost my job or had hours reduced	76	87%
Childcare	0	0%
Paying for food	58	67%
Getting hand sanitizer, toiletries, and/or cleaning supplies	24	28%
Transportation	23	26%
Paying rent	25	29%
Paying utilities	5	6%
Paying other bills	31	36%
Getting my medications	3	3%
Other	0	0%



tancing mandates, 11% were working full-time, 39% were working part-time, and 39% were unemployed. Of the 34 individuals who were unemployed, 44% (n=15) had received unemployment benefits. The majority (87%) of participants reported losing their job or having hours reduced and two-thirds (67%) reported trouble paying for food (Table 2).

Medical Care and Sexual Health

More than half of the participants had decreased/less access to medical care (64%) and pre-exposure prophylaxis (PrEP) (61%) than before COVID-19. Of the 30 participants (34%) taking gender affirming hormones, 37% had somewhat decreased access to their hormone therapy during the pandemic. Over three-quarters of participants reported decreased/less sexual activity (79%) and decreased number of sexual partners (80%) during the pandemic compared to the time before COVID-19. The majority (84%) of participants reported increased use of dating/hook-up apps to connect virtually; 61% reported a decrease in in-person dating. During the pandemic, access to condoms decreased for 60% of participants. The majority (87%) of participants had not been interested in HIV testing since the start of COVID-19, and of those 76 participants not interested in testing, 45% (n=34) did not know where to access an HIV test if they became interested.

Substance Use, Mental Health and Social Support

Before COVID-19, 83% of participants reported drinking alcohol a few times a week and 60% reported using recreational drugs a few times a week. A quarter (25%) of respondents reported increased use of recreational drugs and 86% reported increased alcohol use during the pandemic.

All participants reported being able to find social support at least some of the time when they needed it before social distancing began. After the start of social distancing mandates, 60% reported that their level of social support had greatly or somewhat decreased. Increased feelings of loneliness were reported by 90% of participants. In the last month before social distancing began, 24% had experienced anxiety and 36% had experienced depression. The majority of respondents reported increased feelings of anxiety (89%), depression (90%), and stress (92%) because of the pandemic. Associations of feelings of anxiety (p<0.001), depression (p<0.001), and stress (p<0.003) with increased alcohol use during the pandemic were found. No associations were found between feelings of anxiety, depression, and stress with drug use (Table 3).

Survey Questions and Responses	Frequency	%
Before COVID-19 social distancing started, how often were you	able to find social support	
when you needed it?		
All of the time	3	3%
Most of the time	34	39%
Some of the time	50	57%
None of the time	0	0%
How has your level of social support changed since the start of	COVID-19?	
Greatly decreased	3	3%
Somewhat decreased	50	57%
No change	12	14%
Somewhat increased	15	17%
Greatly increased	7	8%
In the last month before COVID-19 social distancing started, die	d you experience anxiety?	
No	66	76%
Yes	21	24%
In the last month before COVID-19 social distancing started, die	d you experience depressi	on?
No	56	64%
Yes	31	36%
Compared to the time before COVID-19, please tell us if COVID manage COVID-19 have impacted feelings of anxiety	O-19 and the plans used to	•
Has decreased/less because of COVID-19	2	2%
Has not changed or changed for reasons other than COVID-19	5	6%
Has increased/more because of COVID-19	77	89%
Does not apply	3	3%
Compared to the time before COVID-19, please tell us if COVID manage COVID-19 have impacted feelings of depression	O-19 and the plans used to	•
Has decreased/less because of COVID-19	2	2%
Has not changed or changed for reasons other than COVID-19	5	6%



Has increased/more because of COVID-19	78	90%
Does not apply	2	2%
Compared to the time before COVID-19, please tell us if COVID-19 and the manage COVID-19 have impacted feelings of loneliness	plans used	to
Has decreased/less because of COVID-19	3	3%
Has not changed or changed for reasons other than COVID-19	5	6%
Has increased/more because of COVID-19	78	90%
Does not apply	I	1%
Compared to the time before COVID-19, please tell us if COVID-19 and the manage COVID-19 have impacted level of stress	plans used	to
Has decreased/less because of COVID-19	2	2%
Has not changed or changed for reasons other than COVID-19	4	5%
Has increased/more because of COVID-19	80	92%
Does not apply	1	1%
Compared to the time before COVID-19, please tell us if COVID-19 and the	plans used	to
manage COVID-19 have impacted use of recreational drugs	•	
Has decreased/less because of COVID-19	13	15%
Has not changed or changed for reasons other than COVID-19	49	56%
Has increased/more because of COVID-19	22	25%
Does not apply	3	3%
Compared to the time before COVID-19, please tell us if COVID-19 and the manage COVID-19 have impacted alcohol consumption	plans used	to
Has decreased/less because of COVID-19	2	2%
Has not changed or changed for reasons other than COVID-19	6	7%
Has increased/more because of COVID-19	75	86%
Does not apply	4	5%
How often did you use drugs before COVID-19?		
Daily	1	1%
A few times a week	52	60%
Once a week	23	26%
A few times a month	5	6%
Less than monthly	1	1%
Never	4	5%
Decline to answer	<u>·</u>	1%
How often did you use alcohol before COVID-19?	•	
Daily	3	3%
A few times a week	72	83%
Once a week	3	3%
A few times a month	4	5%
Less than monthly	<u>'</u>	1%
Never	4	5%
What resources do you need or would be helpful during this time?	•	
Connection to general medical care	46	53%
Connection to sexual health care (HIV/STI testing, PrEP, condoms)	63	72%
Connection to substance use resources	60	69%
Connection to substance use resources Connection to resources to help with feelings of depression, anxiety, and/or stress	6	7%
Connection to resources to help with reenings of depression, anxiety, and/or stress Connection to financial assistance (rent, utilities, medical care, etc.)	32	37%
Job resources	5	6%
jou i doudi 669	9	10%
Support groups		10%
Support groups Housing	Q	
Housing	7	
	7	8%



Resource Needs

The most commonly reported resource needs were linkages to sexual health care (HIV/sexually transmitted infections (STIs) testing, PrEP, condoms; 72%), substance use resources (69%), general medical care (53%), and financial assistance (rent, utilities, medical care, etc.; 37%). Seven percent of participants reported a need for connection to mental health care. Major themes identified in the open-ended question regarding the most difficult aspects of the pandemic included economic/financial hardship, food insecurity, and mental health concerns. For example, one participant said the most difficult aspect of the pandemic was "anxiety triggered by the new Coronavirus".

DISCUSSION AND CONCLUSION

The findings from this survey provided insight into the experiences and needs of young LGBTQ+ minority adults in a large urban county in the Southeastern U.S. during the COVID-19 pandemic. Economic consequences were frequently reported as most participants (87%) reported losing their jobs or having work hours reduced and difficulties paying for food (67%). Less access to medical care and PrEP during COVID-19 were reported by a majority of participants, as was a lack of knowledge of where to access HIV testing.

Furthermore, a majority of participants indicated increased mental health symptomology and substance use since the beginning of the pandemic and reported mental health as one of the most difficult aspects of the pandemic. However, only 7% of respondents indicated mental health support as a needed/helpful resource. The significant stigma associated with mental health and mental health treatment may have contributed to this finding. These findings are consistent with other research that has documented increases in anxiety and depression in the LGBTQ+ community related to the COVID-19 pandemic.³ Centers for Disease Control and Prevention (CDC) researchers have asserted that people may use substances to cope with the stress and anxiety of the COVID-19 pandemic,²² which may have been a contributor to the increased alcohol and drug use found in this study along with the significant relationships identified between increased depression, anxiety, and stress with alcohol use among study participants.

Although these findings documented experiences near the beginning of the pandemic, they have likely continued as pandemic restrictions and repercussions have remained at various levels. In addition, long-term impacts of the pandemic and related hardships and needs are likely to occur and have been documented in other studies. Findings from a Pew Research Center survey indicated that among non-retired adults who say their financial situation was worsened due to COVID-19, 44% think it will take three-years or more to get their finances back to where they were pre-COVID-19 and 10% do not think their finances will ever recover.²³ In addition, researchers have identified how people with ongoing trauma, which is prevalent in the LGBTQ+ community,²⁴ may experience increased social detachment; increased harmful, self-injurious, or suicidal behaviors; and/or an exacerbation of post-traumatic stress disorder symptoms in the long-term due to the pandemic.²⁵ Ad-

ditionally, an analysis estimated as many as 75,000 people may die from drug or alcohol misuse and suicide by 2029 due to the ongoing effects of the COVID-19 pandemic, especially those related to economic concerns, social isolation, and uncertainty of the virus. More research on the longer-term effects of the pandemic on the LGBTQ+ community is needed as well as interventions to address the ongoing resource, behavioral health, and medical care needs.

The survey findings should be considered in the context of the research limitations. The survey was disseminated through an online link, which may have resulted in spam responses. The research team made efforts to prevent spam by asking open-ended questions, using a completely automated public turing test to tell computers and humans apart (CAPTCHA) system, and triangulating locations of respondents. Further, since the survey was disseminated online, the responses may not be representative of members of the LGBTQ+ community who are harder to reach including those experiencing unstable housing and lacking internet access. Due to the small sample size and location of data collection, the study findings may lack generalizability to other areas of the country; however, participants' experiences may be similar to other southern urban areas where stigma and racial inequities are pervasive, and resources are often limited. Lastly, measures of mental health and substance use were obtained cross sectionally so causality between these variables cannot be conclusively determined.

The findings from this research support the critical need for an extended reach of both telehealth and in-person behavioral, sexual, mental health, and general health care services; financial assistance and economic mobility programs; as well as used to strategize effective mechanisms to address the barriers and needed resources during and post-COVID-19, as the identified disparities are likely to pose long-term repercussions including increased risk for HIV transmission. Though the preliminary findings demonstrated challenges of the LGBTQ+ community during CO-VID-19, further research is needed to examine the ongoing and longer-term effects of the pandemic on harder to reach members of the LGBTQ+ community and to develop effective strategies to address related needs and challenges to improve the well-being of the minority LGBTQ+ population and to continue to progress toward goals for ending the HIV epidemic.

FUNDING DETAILS

This work was supported by the Substance Abuse and Mental Health Services Administration under grant number 1H79TI081999.

DISCLOSURE STATEMENT

The authors have no conflicts of interest to declare that are relevant to the content of this article.

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